联 合 国



联合国环境规划署

Distr. GENERAL

UNEP/OzL.Pro/ExCom/77/17 3 November 2016

CHINESE

ORIGINAL: ENGLISH

执行蒙特利尔议定书 多边基金执行委员会 第七十七次会议 2016年11月28日至12月2日,蒙特利尔

关于 2015 年业务计划执行情况的评价

导言

1. 本文件介绍:

- (a) 关于各执行机构在 2015 年业务计划所确定的各项绩效指标的绩效和提交第七十七次会议的进度报告和财务报告的量化评价; ¹
- (b) 关于 8 项绩效指标的各项指标的趋势分析;
- (c) 根据自国家臭氧机构干事收到的意见,对各执行机构所作的量化评价;以及
- (d) 秘书处的评论和建议。

量化绩效指标分析

2. 表 1 介绍各项核准指标、实现各项指标的进度措施以及已实现指标的数目。

根据第号决定通过并经第 47/51 号和第 71/28 号决定修正的绩效指标,执行委员会经第 73/29 号至第 73/32 号决定通过的 2015 年业务计划的指标。

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表 1: 2015 年绩效指标的指标和完成情况

	开发计划署 目标 机构完 秘书 是否完					环境规				工发	対组织			世界領	見行 一	
	目标	机构完	秘书	是否完	目标	机构完	秘书处	是否完	目标	机构完	秘书处	是否完	目标	机构完成		
		成情况	处评	成目标		成情况	评估	成目标		成情况	评估	成目标		情况	评估	成目标
			估													
核准付款	36	29	29	否	56	准时	44	否	26	27	27	是	9	5	5	否
核准项目/活	19	39	39	是	69	准时	139	是	22	50	51	是	4	8	8	是
动																
已发放资金	19.00	32.00	32.00	是	9.51	未提供	11.95 百	是	22.35	26.21	26.31	是	27 百	3.95 百万	43.95 百	是
(美元)	百万	百万	百万		百万		万		百万	百万	百万		万		万	
淘汰的 ODS	500.5	418.2	418.2	否	94.5	未提供	49.9	否	587.8	642.9	612.4	是	1,338.	3,053.3	3,053.	是
										4			3		3	
活动的项目	75	69	69	否	99	未提供	60	否	41	61	61	是	13	4	4	否
完成情况																
财务工作完	应提	32	32	是	4 个月	因2015年	20 个	否	运作	6.73	16.86	否	90%	40%	40%	否
成速度	交的					实施	月		完成	个月	个月					
	70%					UMOJA			后 12							
	(32)					,造成资			个月							
						金发放延										
						宕										
及时提交的	应提	100%	100%	是	准时	准时	未准时	否	准时	准时	准时	是	准时	未准时	未准	否
项目完成情	交的		(3)		(70)		(44)						(25)		时 (6)	
况报告	70%															
及时提交的	(3) 准时	准时	准时	是	准时	准时	准时	是	准时	准时	准时	是	准时	准时	准时	是
进度报告	作的	7世門	作的	疋	作的	作的	作的	定	作的	(性円	作的	定	作印	(性門	(性円)	疋
指标数目				5/8				3/8				7/8				4/8

加权绩效评估

3. 表 2 列出 2015 年根据秘书处的方法以绩效指标显示的加权评估结果。

表 2: 2015 年各执行机构加权绩效评估

项目	开发计划署		E	不境规划署	Y		工发组织			世界银行		
	加权	目标完	分数	加权	目标完	分数	加权	目标完	分数	加权	目标完	分数
		成%			成%			成%			成%	
核准付款	10	81	8	10	79	8	10	104	10	10	56	6
核准项目/活	10	205	10	10	201	10	10	232	10	10	200	10
动												
已发放资金	15	168	15	15	126	15	15	118	15	15	163	15
淘汰的 ODS	25	84	21	25	53	13	25	104	25	25	228	25
活动的项目	20	92	18	20	61	12	20	149	20	20	31	6
完成情况												
财务工作完	10	100	10	10	57	6	10	60	6	10	44	4
成速度												
及时提交的	5	100	5	5	63	3	5	100	5	5	24	1
项目完成情												
况报告												
及时提交的	5	100	5	5	100	5	5	100	5	5	100	5
进度报告												
2015 年评估	100		92	100		72	100		96	100		72

对其他量化绩效指标的分析

- 4. 附件一和附件二根据第 41/93 号决定以前存在的绩效指标,分别列出了关于投资项目² 和非投资项目³ 的历史性分析。对投资项目的绩效分析表明,2015 年:
 - (a) 开发计划署、工发组织和世界银行完全实现了"所淘汰的 ODS"的指标 (100%);
 - (b) 开发计划署、工发组织和世界银行完全实现了"已发放资金"的指标 (100%);
 - (c) 开发计划署和工发组织和世界银行完全实现了"项目完成情况报告"的指标 (100%)。世界银行仅实现 24%;
 - (d) 工发组织完全实现了"在各国发放⁴"的指标(100%)。工发组织仅实现 85%,世界银行实现了33%;
 - (e) 世界银行完全实现了"已核准项目的价值"的指标(100%)。开发计划 署仅实现 91%, 工发组织实现了 93%;

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² 投资项目包括以项目编号所设定的多年期协定项目。

³ 仅"已发放资金"、"首次发放资金的速度"和"完成项目的速度"的指标适用于非投资项目。

⁴ 国家业务计划中的项目获得核准的情况。

业务计划中所体现价值获得核准的情况。

- (f) 工发组织和世界银行完全实现了"将要淘汰的 ODS⁶"的指标(100%)。 开发计划署仅实现 83%;
- (g) "项目编制的费用"的指标从世界银行的 0.4%到工发组织的 1.8%到工发组织的 4.3%不等;
- (h) 项目的"成本效益"指标⁸显示,世界银行管理的项目的成本效益为 19.84 美元/ODP 公斤,而工发组织为 56.02 美元/ODP 公斤,开发计划署为 70.89 美元/ODP 公斤。这项指标逐年变化很大;例如,2014 年,开发计划署管理的项目的成本效益为 249.68 美元/ODP 公斤,而世界银行为 214.04 美元/ODP 公斤,开发计划署为 79.01 美元/ODP 公斤。
- (i) "首次资金发放的速度"表明,工发组织首次发放资金的时间最短(9个月),其次是开发计划署(13.7个月)和世界银行¹⁰(24.6个月)。
- (j) 所有机构的"项目完成速度"的指标大约为三年,开发计划署和世界银行一直保持相同的时间,而工发组织的项目完成时间逐渐增加了数月;以及
- (k) "由于拖延而导致的净排放"¹¹ 在开发计划署的项目中最低"(排放了 238 ODP 吨),其次是世界银行(排放了 275 ODP 吨 0 和工发组织(排放了 13.389 ODP 吨)。
- 5. 对非投资项目绩效的分析显示:
 - (a) "发放资金"的指标显示,世界银行的数值最高(100%),其次是工发组织(22%)、开发计划署(47%)和环境规划署(44%)。管理最多非投资项目的环境规划署自 2004 年以来一直低估了资金发放的数额;
 - (b) "首次资金发放之前交付的速度"的指标显示,工发组织最早实现首次资金 发放(10个月),其次是环境规划署(10.1个月)、开发计划署(12个月)和世界银行(14.1个月);以及
 - (c) "项目完成之前的速度"的指标的情况如下:世界银行(29.8 个月)、工发组织(32.7 个月)、环境规划署(35.3 个月)和开发计划署(36.3 个月)。

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⁶ 所淘汰 ODS 的实际数量。

由已核准项目的价值除以这些项目的编制费用计算得出,反映的是根据单个的多年期协定核准项目所用时间的变化。对于大多数年份而言,项目编制的费用从项目价值的 1%到 3%不等。但大约从 2009 年起,费用己增至所核准金额的 10%。

这项指标涉及与项目有关的规模和淘汰量。2010年以前,成本效益值从每公斤3美元至6美元。不过,从2010年开始,成本效益值开始超过每公斤100美元,这反映出氟氯烃的低ODP值。

⁹ 这个指标是累积的衡量结果,将基金成立以来的所有核准项目都计算在内,以反映出在受惠国能多快用到资金。

世界银行需要更多时间是因为它的首次付款需要经过内部批准程序的缘故。

¹¹ 由于项目拖延,继续消费或生产 ODS 的程度。

定性绩效指标分析

6. 为评估各双边和执行机构的定性绩效,对所收到第 5 条国家总共 56 份调查问卷¹² 进行了分析。附件三详细开列了每个机构在每个问题上的评级。表 3 汇总了总体评级。但应指出的是,几个国家没有提供一个或多个类别的总体评级,但对个别问题作出了答复,已将这些答复列入附件三。所有总体评级都是满意或超过满意。

表 3.	按类别分列的各双边和执行机构的定性绩效
1X 0:	双矢加刀列即在双双伸抓1机机机的压住纵双

类别	非常满意	满意	不太满意	不满意
影响	24	26	1	0
组织与合作	20	18	0	0
技术援助/培训	17	28	1	0

- 7. 国家臭氧机构将调查问卷的答案分为 3 类,然后又分为若干分类并根据分类分列各项问题。在分类别中有 31 个不太满意的评级。国家臭氧机构可能对任何问题作出评级。执行机构提供了原因和与各自的国家臭氧机构的讨论结果。
- 8. 执行机构一直都能解决问题,只要它们能够与一些定性绩效指标的评级不太满意的 国家进行对话。
- 9. 不过,关于德国政府和纳米比亚对话的初步报告中指出了国家臭氧机构给出不太满意评级的氟氯烃淘汰管理计划方面的问题,包括: 决定让国家臭氧机构分发设备而不是直接运往培训中心; 送货公司在国家臭氧机构至培训中心途中遗失运送的货物; 国家臭氧机构的顾问由于静电问题而决定不使用 HC-290; 国家臭氧干事的变化。关于剩余的两个不太满意的评级,德国政府表示,国家臭氧机构没有提供任何解释。谨建议执行委员会请德国政府继续与纳米比亚政府进行对话,并向第七十八次会议提供关于这些行动的执行情况,以便解决氟氯烃淘汰管理计划方面的未决问题。

秘书处的评论和建议

评论

- 10. 量化绩效指标显示,所有机构均实现了其指标的72%或以上。
- 11. 对 9 个投资项目的绩效指标进行的趋势分析显示,大多数指标在 2015 年都比 2014 年有改善。"成本效益"和"项目编制成本"的指标在趋势方面为显示出结果,这是由于氟氯化碳和氟氯烴所含 ODP 的差异和以多年期协定而不是以个别项目的方式得到批准。在项目得到批准后 9 个月至 25 个月资金首次得到发放,这也反映出各机构不同内部批准政策的历史性做法。完成投资项目的时间从 35 个月至 41 个月不等,这反映出三年完成项目的历史性时间框架。
- 12. 对非投资项目的趋势分析显示,开发计划署、环境规划署和工发组织应进一步在其业务计划中考虑"资金发放"指标,同时亦顾及其 2016 年在该项指标方面的绩效。2015

 $^{^{12}}$ 德国(2 份)、开发计划署(11 份)、环境规划署(34 份)、工发组织(14 份)和世界银行(5 份)。

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年,首次资金发放的速度从10至14个月不等,完成时间从30至36个月不等。

建议

- 13. 谨建议执行委员会:
 - (a) 注意到:
 - (一) UNEP/OzL.Pro/ExCom/77/17 号文件所载参照 2015 年业务计划对各执 行机构的绩效进行的评价;
 - (二) 在总分 100 分中,所有执行机构 2015 年的绩效的量化评估至少达到了 72%;
 - (三) 趋势分析显示 2015 年的绩效优于 2014 年的绩效;以及
 - (b) 请德国政府向第七十八次会议报告其与纳米比亚国家臭氧机构就定性进行评估中确定的涉及纳米比亚氟氯烃淘汰管理计划执行情况的问题进行的公开和建设性讨论。

Annex I
INVESTMENT PROJECT PERFORMANCE BY AGENCY
(1996-2015)

UNDP	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
ODS phased out	24%	93%	100%	76%	41%	99%	92%	100%	79%	91%	85%	100%	86%	100%	N/A	0%	94%	100%	100%	100%
Funds disbursed	59%	100%	95%	90%	100%	95%	77%	64%	100%	96%	66%	76%	98%	100%	100%	100%	100%	100%	100%	100%
Project completion reports				38%	93%	86%	87%	100%	97%	79%	30%	82%	74%	100%	54%	100%	100%	100%	100%	100%
Distribution among				65%	61%	63%	58%	38%	72%	44%	75%	64%	66%	83%	51%	79%	94%	81%	68%	85%
countries																				ĺ
Value of projects	100%	100%		100%	80%	100%	99%	65%	73%	82%	83%	77%	100%	100%	38%	87%	100%	87%	89%	91%
approved																				ł
ODS to be phased out	74%	100%		100%	92%	96%	77%	44%	89%	70%	100%	100%	100%	100%	100%	92%	61%	100%	29%	83%
Cost of project preparation (% of approvals)		4.4%	3%	2.7%	2.7%	1.1%	2.5%	1.6%	3.6%	1.4%	0.5%	3.6%	1.5%	14.7%	14.4%	3.0%	2.8%	1.8%	0.2%	4.3%
Cost-effectiveness (\$/kg)		6.1	6.3	9.14	6.74	8.3	10.35	7.1	6.27	8.24	4.99	5.76	5.61	6.09	59.84	146.85	92.53	56.92	249.68	70.89
Speed of first disbursement (months)		13	13	12	13	12.84	12.8	12.8	12.91	12.9	13.0	13.1	13.2	13.4	13.6	13.7	13.7	13.7	13.7	13.7
Speed of completion (months)	24	29	29.5	32	33	33.6	32.7	32.4	32.41	32.9	33.6	33.9	33.8	33.9	34.2	34.6	34.9	34.9	35.2	35.1
Net emissions due to				8,995	11,350	11,727	9,023	6,466	3,607	4,538	6,619	2,674	1,312	92	113	101	520	538	248	238
delays (ODP tonnes)																				1
																				<u> </u>
UNIDO	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
ODS phased out	73%	80%	100%	57%	70%	100%	100%	88%	100%	99%	100%	100%	84%	86%	100%	100%	0%	27%	42%	100%
Funds disbursed	81%	88%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	91%	100%	94%	100%	100%	100%	97%	100%
Project completion reports				83%	66%	100%	100%	100%	100%	100%	100%	100%	100%	84%	100%	100%	100%	100%	100%	100%
Distribution among countries				83%	74%	89%	73%	78%	67%	79%	69%	75%	82%	61%	81%	83%	100%	72%	67%	100%
Value of projects approved	99%	99%		100%	93%	99%	97%	68%	82%	100%	100%	92%	100%	59%	78%	100%	79%	88%	64%	93%
ODS to be phased out	42%	85%		100%	72%	100%	100%	37%	89%	100%	47%	91%	100%	100%	100%	36%	81%	21%	36%	100%
Cost of project preparation (% of approvals)		2.2%	4.2%	2.7%	3.8%	2.7%	3.3%	3.6%	2%	0.9%	1.8%	2.1%	1.3%	11.9%	5.7%	2.7%	3.9%	1.1%	1.3%	1.8%
Cost-effectiveness (\$/kg)		6.11	6.27	7.78	6.71	5.67	7.28	9.79	3.58	3.10	7.13	6.51	9.34	3.26	22.58	187.59	35.34	186.02	79.01	56.02
Speed of first disbursement (months)		10	9	8	9	9.29	9.16	9.2	9.06	8.97	9.0	8.9	8.7	8.7	8.7	8.4	8.6	8.5	8.6	9.0
Speed of completion (months)	20	24	28	26	29	29.85	30.89	31.7	32.35	32.98	33.2	33.5	33.4	33.7	34.1	35.0	35.9	36.8	38.3	39.5
Net emissions due to delays (ODP tonnes)				4,667	5,899	5,727	5,960	3,503	13,035	1,481	3,864	4,470	3,431	6,970	8,918	14,583	17,144	8,805	9,939	13,389

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World Bank	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
ODS phased out	32%	94%	100%	100%	100%	100%	100%	84%	100%	69%	31%	84%	47%	100%	100%	100%	20%	98%	100%	100%
Funds disbursed	64%	77%	88%	97%	100%	74%	100%	100%	73%	100%	100%	100%	100%	73%	64%	43%	15%	100%	100%	100%
Project completion reports				61%	98%	74%	100%	84%	84%	100%	84%	74%	69%	25%	20%	85%	10%	100%	24%	24%
Distribution among countries				75%	79%	67%	79%	65%	71%	93%	79%	92%	77%	67%	50%	57%	100%	67%	50%	33%
Value of projects approved	94%	87%		100%	75%	92%	100%	82%	94%	83%	87%	83%	93%	98%	3%	93%	29%	93%	72%	100%
ODS to be phased out	34%	100%		100%	83%	72%	91%	65%	59%	100%	66%	93%	35%	100%	89%	11%	7%	25%	11%	100%
Cost of project preparation (% of approvals)		2.9%	2.7%	2.9%	5.5%	1.3%	0.4%	0.6%	0.2%	0.4%	0.4%	0.02%	0.6%	2.2%	74.8%	1.5%	5.6%	0.2%	0.6%	0.4%
Cost-effectiveness (\$/kg)		3.6	1.9	2.83	2.96	3.85	4.57	6.12	3.74	1.04	3.33	3.29	9.36	1.43	1.12	545.23	69.01	118.26	214.04	19.84
Speed of first disbursement (months)		26	26	25	25	25.33	26.28	26	26.02	25.7	25.3	25.0	24.8	24.8	24.6	24.6	24.7	24.6	24.6	24.6
Speed of completion (months)	37	34	40	37	39	40.09	41.35	41	40.88	40.7	40.3	40.2	39.8	39.8	40.2	40.2	40.2	40.3	40.8	40.8
Net emissions due to delays (ODP tonnes)				7,352	16,608	21,539	22,324	18,021	8,338	4,843	5,674	2,316	1,303	182	1,680	801	901	901	1,002	275

Annex II

NON-INVESTMENT PROJECT PERFORMANCE BY AGENCY (1997-2015)

UNDP	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Funds Disbursed	100%	98%	100%	100%	93%	61%	100%	100%	100%	92%	100%	100%	100%	100%	100%	84%	88%	100%	47%
Speed until first disbursement (months)	12	6	11	11.29	12	11.4	11	11.44	11.5	11.8	11.7	11.7	11.8	12.2	11.8	11.9	11.9	11.8	12.0
Speed until project completion (months)	31	24	33	34.16	36	34.7	35	35.36	35.4	36.6	37.3	37.1	37.3	37.7	37.1	37.4	37.2	36.7	36.3
UNEP	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Funds Disbursed	49%	100%	100%	100%	93%	93%	99%	54%	54%	51%	49%	64%	69%	60%	63%	55%	47%	61%	44%
Speed until first disbursement (months)	5	3	5	6.33	6.87	7.3	7.6	8.49	8.4	8.4	8.7	9.0	9.0	9.5	9.6	9.8	9.8	9.9	10.1
Speed until project completion (months)	20	15	25	27.9	29.66	30.4	31	31.8	32.4	32.9	33.2	33.6	32.9	33.9	34.3	34.4	34.7	35.3	35.3
UNIDO	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Funds Disbursed	80%	100%	49%	100%	48%	89%	100%	100%	90%	80%	89%	69%	100%	84%	95%	100%	62%	82%	82%
Speed until first disbursement (months)	7	6.5	6	8	9.15	9.85	9.4	9.34	8.9	9.8	10.2	10.6	10.4	10.4	10.3	10.3	10.2	10.1	10.0
Speed until project completion (months)	24	11	29	31	33.66	33.84	33.7	33.89	31.9	33.1	33.0	32.9	32.0	31.9	31.4	32.8	32.8	33.7	32.7
World Bank	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Funds Disbursed	100%	49%	35%	27%	12%	38%	100%	79%	100%	57%	59%	59%	19%	47%	75%	59%	49%	42%	100%
Speed until first disbursement (months)	16	17	5	12	11.95	12.05	13.7	14.58	13.6	14.6	14.3	14.4	14.4	14.9	14.6	15.1	14.7	14.0	14.1
Speed until project completion (months)	28	32	26	30	29.24	28.85	30	30.39	31	31.5	31.1	30.7	30.7	30.3	30.1	30.3	30.2	30.0	29.8

Annex III

QUALITATIVE ASSESSMENT OF THE IMPLEMENTING AGENCIES BY THE NATIONAL OZONE UNITS FOR 2015

	Sub-							
Category	category	Questions	Values	GIZ	IBRD	UNDP	UNEP	UNIDO
IMPACT	General	Has cooperation with the implementing agency	Highly satisfactory		5	9	15	8
		substantially contributed and added value to your work or organization in managing compliance in your	Satisfactory	2		2	7	6
		country?	Less satisfactory					
		,	Unsatisfactory					
		IMPACT (Overall Rating)	Highly satisfactory		3	5	10	5
			Satisfactory	1	1	3	5	4
			Less satisfactory					
			Unsatisfactory					
		In the design and implementation of the project, has the	Highly satisfactory		5	9	15	8
		implementing agency been striving to achieve sustainable results?	Satisfactory	2		2	8	6
		sustainable results?	Less satisfactory					
			Unsatisfactory					
ORGANIZATION AND	General	Did cooperation with the staff of the implementing	Highly satisfactory		5	8	20	10
COOPERATION		agency take place in an atmosphere of mutual	Satisfactory	2		3	4	4
		understanding?	Less satisfactory					
			Unsatisfactory					
		Did the implementing agency clearly explain its work	Highly satisfactory		4	7	20	8
		plan and division of tasks?	Satisfactory	2	1	4	4	6
			Less satisfactory					
			Unsatisfactory					
		Did the implementing agency sufficiently control and	Highly satisfactory		4	7	17	7
		monitor the delivery of consultant services?	Satisfactory	2	1	4	4	6
			Less satisfactory					
			Unsatisfactory					
		Did the responsible staff of the implementing agency	Highly satisfactory		5	8	18	9
		communicate sufficiently and help to avoid	Satisfactory	2		3	6	4
		misunderstanding?	Less satisfactory					1
			Unsatisfactory					
		Has the use of funds been directed effectively to reach	Highly satisfactory		5	8	16	9
		the targets and was it agreed between the national ozone	Satisfactory	2		3	6	5
		unit and the implementing agency?	Less satisfactory				1	
			Unsatisfactory					
		If there was a lead agency for a multi-agency project,	Highly satisfactory		1	6	4	4
		did it coordinate the activities of the other implementing	Satisfactory			4	4	5

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Category	Sub- category	Questions	Values	GIZ	IBRD	UNDP	UNEP	UNIDO
		agencies satisfactorily?	Less satisfactory					
			Unsatisfactory					
		ORGANIZATION AND COOPERATION (Overall	Highly satisfactory		4	4	5	5
		Rating)	Satisfactory	1		2	3	3
			Less satisfactory					
			Unsatisfactory					
		Was active involvement of the national ozone unit	Highly satisfactory		5	10	17	8
		ensured in project Development?	Satisfactory	2		1	7	6
			Less satisfactory					
			Unsatisfactory					
		Was active involvement of the national ozone unit	Highly satisfactory		5	10	18	8
		ensured in project Identification?	Satisfactory	2		1	6	6
			Less satisfactory					
			Unsatisfactory					
		Was active involvement of the national ozone unit	Highly satisfactory		5	10	17	8
		ensured in project Implementation?	Satisfactory	2		1	7	6
			Less satisfactory					
			Unsatisfactory					
		Were the required services of the implementing agency	Highly satisfactory		5	7	16	6
		delivered in time?	Satisfactory	2		4	6	7
			Less satisfactory				2	1
			Unsatisfactory					
TECHNICAL	General	Did project partners receive sufficient technical advice	Highly satisfactory		3	6	12	8
ASSISTANCE/TRAINING		and/or assistance in their decision-making on	Satisfactory	1	2	5	8	6
		technology?	Less satisfactory	1			1	
			Unsatisfactory					
		Did the agency give sufficient consideration to training	Highly satisfactory		3	5	13	6
		aspects within funding limits?	Satisfactory	2	2	4	7	7
			Less satisfactory			1	1	
			Unsatisfactory					
		Do you feel that you have received sufficient support in	Highly satisfactory		3	6	16	9
		building capacities for the national implementation of	Satisfactory	2	2	4	6	5
		the project (within the funding limitations)?	Less satisfactory			1	1	-
			Unsatisfactory					
		Has the acquisition of services and equipment been	Highly satisfactory		3	6	9	7
		successfully administered, contracted and its delivery	Satisfactory	1	1	4	9	5
		monitored?	Less satisfactory	1			1	1
			Unsatisfactory				1	
		In case of need, was trouble-shooting by the agency	Highly satisfactory		3	7	12	6
		quick and in direct response to your needs?	Satisfactory	2	2	3	8	4

Category	Sub- category	Questions	Values	GIZ	IBRD	UNDP	UNEP	UNIDO
			Less satisfactory				1	1
			Unsatisfactory					
		TECHNICAL ASSISTANCE/TRAINING (Overall	Highly satisfactory		3	4	7	4
		Rating)	Satisfactory	1	1	4	5	4
			Less satisfactory					
			Unsatisfactory					
		Was the selection and competence of consultants	Highly satisfactory		3	7	12	9
		provided by the agency satisfactory?	Satisfactory	1	1	4	7	5
			Less satisfactory	1				
			Unsatisfactory					
		Were project partners and stakeholders encouraged by	Highly satisfactory		3	6	10	9
		the implementing agency to participate positively in	Satisfactory	1	2	5	11	4
		decision-making and design of activities?	Less satisfactory	1				
			Unsatisfactory					
	Investment	Has the agency been effective and met the expectations	Highly satisfactory		4	6	8	6
	projects	of stakeholders in providing technical advice, training	Satisfactory	2	1	4	7	5
		and commissioning?	Less satisfactory					1
			Unsatisfactory					
		Has the agency been responsive in addressing any	Highly satisfactory		3	6	8	4
		echnical difficulties that may have been encountered	Satisfactory	1	2	4	5	5
		subsequent to the provision of non-ODS technology?	Less satisfactory	1	_			1
			Unsatisfactory					
	National	Has support for the distribution of equipment been	Highly satisfactory		3	4	8	7
	phase-out	adequate?	Satisfactory	1	2	5	4	4
	plans		Less satisfactory		_		1	1
			Unsatisfactory					
		Has support to identify policy issues related to	Highly satisfactory		2	4	11	7
		implementation been adequate?	Satisfactory		3	6	9	5
			Less satisfactory	1	5			1
			Unsatisfactory	-				
		Has technical advice on equipment specifications been	Highly satisfactory		2	4	8	8
		adequate?	Satisfactory	1	3	5	5	4
			Less satisfactory	1	3	3	3	
			Unsatisfactory					
		Has the technical advice or training that was provided	Highly satisfactory		3	5	13	7
		been effective?	Satisfactory	1	2	5	6	5
			Less satisfactory	1	2		Ü	
			Unsatisfactory				1	1
		Were proposed implementation strategies adequate?	Highly satisfactory		4	5	10	7
		were proposed implementation strategies adequate?	Satisfactory	1	1	5	11	6

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	Sub-							
Category	category	Questions	Values	GIZ	IBRD	UNDP	UNEP	UNIDO
			Less satisfactory					
			Unsatisfactory					
	Regulatory	Were the regulations that were proposed by the agency	Highly satisfactory		3	4	10	5
	assistance	Adapted to local circumstances?	Satisfactory		2	4	8	5
	projects		Less satisfactory				1	1
			Unsatisfactory	1				
		Were the regulations that were proposed by the agency	Highly satisfactory		3	4	11	6
		Applicable?	Satisfactory	1	2	4	8	5
			Less satisfactory					
			Unsatisfactory					
		Were the regulations that were proposed by the agency	Highly satisfactory		3	2	11	5
		Enforceable?	Satisfactory	1	2	5	6	5
			Less satisfactory				1	
			Unsatisfactory					
	Training	Was the quality of the training provided satisfactory?	Highly satisfactory	1	4	5	15	9
	projects		Satisfactory	1		4	5	3
			Less satisfactory					
			Unsatisfactory					
		Was the training designed so that those trained would	Highly satisfactory	1	5	5	13	10
		be likely to use the skills taught?	Satisfactory	1		4	7	2
			Less satisfactory					
			Unsatisfactory					

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